

Western Colorado 
2-1-1TM
MONTHLY REPORT
FEBRUARY 2016

Total Calls for
Feb 2016:
605

Total Calls by County:

Mesa: **462**

Delta, Montrose, Gunnison, San Miguel, Ouray, Hinsdale: **38**

Garfield, Eagle, Pitkin, Lake: **36**

San Juan, Dolores, Montezuma, La Plata, Archuleta: **23**

Total Number
of Referrals:

1,006

Top 5 Needs

1. Income Tax Related
2. Health Care
3. Utility Bill Assistance
4. Child Care
5. Information Services

Top 3 Unmet Needs

1. Health Care
2. Housing
3. Rental Assistance

*An unmet need is defined as I&R Specialist cannot find a service to meet the caller's situation, or the caller has already accessed all available services for that need, or wait list is too long

Demographics

Family: **147**

Adult/Single: **285**

Senior: **179**

Disabled: **156**

- For **February 2016**, **50%** (or **300**) of our callers were confirmed to be **under 185% of the Federal Poverty Level**

WHAT'S NEW!

- Tax Season 2016 is still going strong. Our calls have been steady this past month with **264 tax calls** for February.
- There is not a Health Fair in Mesa County this year, but folks are calling and wondering when it's going to be. This has increased our Health Care calls this month.

